

Sensilift Mini FAQ

General FAQs

Q: What is Sensilift Mini intended for? A: It is a non-invasive, home-use device designed to reduce fine to moderate facial wrinkles, tighten facial skin, and renew skin elasticity. It is meant for use on crow's feet, smile folds, and the "eleven" (between the eyebrows), as well as the cheeks, chin, jawline, and neck.

Q: How does InTrense™ RF Technology work? A: It uses Radio Frequency (RF) energy delivered through two electrodes. The RF energy penetrates the skin to contract collagen fibers and stimulate the natural production of new collagen, helping to restore elasticity and tighten the skin.

Q: Do I need to use a gel with the device? A: Yes. You must use the Base Gel, which is specially designed to work with Sensica RF devices. It ensures proper delivery of RF energy by improving skin conductivity.

Q: Do I need to wash my face before using the device and the Base Gel? A: Yes. Before use, make sure your skin is dry, clean, and free of any topical products such as moisturizers, liquids, or lint. Then, apply an even layer of the Base Gel.

Q: Can I use Sensilift Mini around my eyes or on my eyelids? A: Sensilift Mini can be used on "crow's feet" (next to your eyes), but you must NEVER use the device over the eyelids, eyes, or directly around the eyes, as this could cause serious eye damage.

Q: Will Sensilift Mini help clear up my acne? A: No. Sensilift Mini is intended for reducing wrinkles and tightening skin. You should not use the device if you have frequent breakouts, infections, acne, or extra dry skin.

Q: Can I apply makeup immediately after a treatment session? A: Yes, makeup may be applied immediately after a Sensilift Mini treatment.

Q: How often should I use the device? A: For long-lasting results, use the device once a week on each desired area for a period of 8 weeks. To maintain results, maintenance treatments can be performed every 4–8 weeks.

Q: What should I expect during treatment? A: You will feel sensations of warmth created by the RF energy. You may also notice a mild red or pink color on the skin during and just after the treatment.

Troubleshooting

Q: If the device does not turn on: A:

- Ensure the power cord is securely plugged into both the device power socket and the electrical outlet.
- Verify that the electrical outlet has power.

Q: If you cannot feel heat: A:

- Verify that there is full contact with the skin (indicated by a green light).
- Verify that you have applied an adequate amount of Base Gel.
- Remember that the device reacts to your skin temperature; it has sensors that will temporarily pause heating when the skin reaches 40°C (104°F) for safety reasons.

Q: In case of a general error: A:

- Reset the device by unplugging the power cord, waiting 10 seconds, and plugging it back in.
- Clean the treatment fingers and temperature sensors if they are covered in dirt or residual Base Gel.