

# Sensilight Yang FAQ

## General FAQs

**Q: What is Sensilight Yang intended for?** A: It is a home-use device intended for the removal of unwanted hair on the entire body (e.g., legs, arms, underarms, bikini line, back, shoulders, chest, stomach) and permitted facial areas (above the upper lip, cheek, jaw, chin, and neck).

**Q: How does RPL™ (Reactive Pulsed Light) work?** A: It uses Intense Pulsed Light (IPL) technology in conjunction with a skin tone and skin contact sensor. The light is absorbed by the melanin pigment in the hair shaft, generating heat that disables the hair follicle and reduces hair growth while leaving the surrounding skin unaffected.

**Q: Who should NOT use the device?** A: You should not use the device if you are under 18 years of age, pregnant or nursing, suffer from epilepsy, have skin cancer or areas at risk of malignancy, or have an active implant such as a pacemaker or insulin pump. Additionally, it should not be used on dark brown or black spots (like freckles, birthmarks, moles, or blisters) or over tattoos and permanent makeup.

**Q: Does RPL™ work on blonde, grey, red, or white hair?** A: This device is not recommended for use on grey, red, or very light hair, as it has been proven to be less effective on these hair colors due to the lack of melanin.

**Q: Can I use the device if my skin is naturally dark or tanned?** A: The device is not suitable for naturally very dark skin, as dark skin absorbs too much light energy and is more prone to injury. You should also not use the device on artificially or naturally tanned skin, or after recent sun exposure. Avoid sun exposure for 4 weeks before your treatment and for at least 2 weeks post-treatment.

**Q: Is the flash harmful to my eyes? Do I need to wear safety goggles?** A: The flash of light emitted with each press of the trigger button will not harm your eyes. You do not need to wear safety goggles. However, never look directly at the light coming from the applicator, and never use the device around or near your eyes.

**Q: Do I need to shave before using the device? Can I wax or pluck instead?** A: Make sure the hair in the treatment area is shaved or trimmed before use. **DO NOT** wax, epilate, or pluck hair before the first treatment or between treatments. Plucking removes the hair shaft from the follicle, and the hair shaft is what absorbs the light energy during treatment.

**Q: Can I use the device over tattoos or permanent makeup?** A: No. You should not use the device over tattoos or permanent makeup. If you must treat near a tattoo, cover it securely with a white plaster before treatment.

**Q: Are there any possible adverse effects or is the treatment painful?** A: During your treatment, it is normal to experience a flash of light, a pop noise, and a mild, stinging sensation. Some mild red or pink color may appear during or just after using the device, but it should not be painful. Mild effects like local pain, skin irritation, redness, and sensitivity are common and should disappear within a few hours. Rare effects include mild skin burns or pigment changes.

**Q: What should I put on my skin after a treatment? Can I go out in the sun?** A: After treatment, you may use a calming lotion. Avoid using peeling and bleaching creams for at least 24 hours. Avoid direct sun exposure for at least 2 weeks post-treatment, and apply sunscreen of SPF 30 or higher if exposing recently treated skin to sunlight.

**Q: How often should I use the device?** A:

- **Body hair:** Treatments 1–4 should be two weeks apart. Treatments 5–8 should be four weeks apart.
- **Facial hair:** Treatments 1–5 should be two weeks apart. Treatments 6–8 should be four weeks apart.
- **Maintenance:** Once a month or as required.

**Q: When will I see results?** A: It may take up to 3-4 treatments (6-8 weeks) before initial results can be seen. Hair will continue to grow for up to two weeks after a treatment session, but as you progress through the protocol, hair will naturally and gradually fall out.

**Q: Can men use the device?** A: Yes, but male body hair, especially on the chest and beard areas, may require more treatment sessions due to the high density of hair and large amount of melanin.

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## Troubleshooting

**Q: If the device does not turn on:** A:

- Make sure that the power supply is plugged properly into the device and the electrical outlet.
- Make sure the power outlet has power.

**Q: If the device does not trigger a pulse:** A:

- Verify there is full contact between the device and your skin. The trigger button only works with full skin contact.
- Verify that the area you are trying to treat is not too small, curved, or bony. Pulling the skin flat can help.
- If the skin tone identified by the sensor is too dark, the flash activation will be blocked, and the status indicator will momentarily turn red.

**Q: In case of a general error: A:**

- Reset the device by unplugging the power cord from the electrical outlet, wait 10 seconds, and reconnect it.
- If you experience a pulse delay, consider treating in a cooler environment.
- Clean the treatment window if there is dirt or debris.